WIRTSCHAFTS UNIVERSITÄT WIEN VIENNA UNIVERSITY OF ECONOMICS AND BUSINESS

# Graphical Markov Models as an alternative to SEM

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- Overview of SEM in Marketing Research
- Introduction to Graphical Markov Models and their relation to SEM (and PLS)
- An empirical application: the CRAN Motivation Survey



Structural Equation Modeling (SEM) is a very popular tool for theory testing in marketing and behavioral sciences (Steenkamp & Baumgartner, 2000; Baumgartner & Homburg, 1996; Hulland et al., 1996)

- SEM manage the inclusion of multiple endogenous / exogenous constructs
- ► SEM account for measurement error in the latent constructs
- Sound theoretical assumptions are confronted with their "fit" with directly observable data (both structural and measurement model)
- Two SEM-philosophies: Covariance-based SEM vs. Variance-based partial least squares SEM (cf. Hair et al., 2012)

## The Role of SEM in Marketing Research (2)



- Underlying theoretical justification of SEM models are not always so sound (sometimes they are very weak)
- SEM practice often degenerates to an "exploratory device" for identifying "best" model fitting empirical data (in particular when it comes to "adjust" the measurement models)
- Formal assumptions:

|             | Covbased SEM       | Varbased SEM ( <b>PLS</b> )    |
|-------------|--------------------|--------------------------------|
| Assumptions | multivariate Norm. | no distributional assumptions  |
|             |                    | (appl. for nom., ord. & cont.) |
| Estimation  | ML (or GLS/WLS)    | Componentwise                  |
| Models      | multivariate       | uni- & multivariate            |
| Meas. Mod.  | factor scores      | factor scores                  |
| Error Corr. | Bootstrap          | Bootstrap                      |
| R-packages  | lavaan, sem,       | semPLS, pls, plspm,            |



The approach based on graphical Markov models (in particular DAG) imposes less rigorous assumptions.

- ... are multivariate statistical models, where a graph G (G = (V, E)) describes independence statements in the joint distribution
  - ▶ **V**: r.v. are denoted by nodes (discrete or continuous)
  - E: cond. association parameters in the distribution are represented by edges

A Markovian model is equivalent to a recursive model in SEM.

## Example:

$$Z \to Y \leftarrow X$$
  
cond. independence rel.  $X \perp Z \mid Y$   
 $f(x, y, z) = f(x) f(y|x)f(z|y)$ 

linear regressions

# Graphical Markov models (2)



 An initial sequence of the r.v. is defined by (e.g.) research hypotheses (dependence chain or joint response chain graph G = {V(1),..., V(p)}, i.e., an ordered disjoint partitioning of V)



- ► All variables are assigned to a higher order component of *G* are considered conditionally on the prior components
- The density factorizes to

$$f_{V} = f_{V_{p}|V_{p-1}...V_{1}} \cdot f_{V_{p-1}|V_{p-2}...V_{1}} \cdot \ldots \cdot f_{V_{2}|V_{1}} \cdot f_{V_{1}}$$



- ▶ If the variables can be ordered in a recursive response structure we call the graph a directed acyclic graph G<sub>dag</sub> (variables are neither explanatory nor responses for itself).
- ► The density *f* admits a recursive factorization according to *G* (*y* is a random vector)

$$f(y) = \prod_{p \in V} f(y_p | y_{pr(p)})$$

Models of this type can be constructed via a set of univariate cond. models.



Ex.: Structural model describing causes and consequences of customer satisfaction.



(cf. Tenenhaus et al., 2005)



## dependence chain



- First block: all variables in the second block are regressed as independent ones on satisfaction
- Second block: all variables are alternatingly considered as dependent and independent

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## The European Customer Satisfaction Index (3)





DAG advantages:

- Equation parameters are regression coefficients (interpretation of structure in terms of independencies).
- No overparametrization and consequently no problems of identification.
- General results are available to read directly off the graph of the model.



Empirical application

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- Conducted in April/May 2010 to study software developers' motivation to contribute to the OSS project the R-project for statistical computing.
- 4,274 authors of R packages were contacted via Email (CRAN, R-Forge, Bioconductor).
- 782 contributors completed the questionnaire consisted of 120 items (incl. different forms of individual participation and potential motivational drivers).

# Dependence chain: Initial ordering of the response (1), intermediate (2 and 3) and purely explanatory (4) variables



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Model graph of the final graphical chain model. Binary variables are depicted as circles and numerical variables as dots (NPKGS is a discrete poisson distributed variable). Arrows indicate significant relationships.





- The presented kind of Markovian models is particularly interesting for social and behavioral sciences (observational studies, complex multivariate dependencies, existing substantive knowledge)
- Combination of graphical Markov model technique, model building and methods for scaling provide a useful alternative to SEM.
- Only an ordinal structure behind the model has to be specified (no theoretical restrictions on the form of the conditional distributions)
- Variable of mixed measurement scale types can be modeled both within and between levels.



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Appendix

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- By the model selection algorithm of Cox & Wermuth (1996) (heuristic based on backward and forward selection)
- At each step a variable is regressed on all variables belonging to a chain component with a lower number (univariate conditional regression)
- Performed for every (potential) response variable to break up complex structures into tractable subcomponents

Non-recursive linear models in SEM are equivalent to block recursive regression models (Lauritzen & Wermuth, 1990)



### Step 1

Screening for interactions and nonlinear relations by forward selection (full model)

### ₩

Regression based on main effects (+ nonlinear terms and/or interaction) using backward selection strategy leads to a reduced model

### ₩

### Step 2

Check for interactions and nonlinear relations based on the reduced model, again backward selection leads to a even more reduced model

#### ∜

Check for interactions and nonlinear terms, again backward selection leads to the finally selected model



- Latent variables are estimated by the use of item response theory.
  - Each subject is mapped on a latent dimension by estimating a person parameter (corresponds to factor scores from FA).
  - Different methods are possible (for an overview see de Ayala, 2008)
- additionally: variables are corrected for additive measurement error by the use of simulation extrapolation method (SIMEX, Cook & Stefanski, 1994)